



CASE STUDY

A case study for Dukes Education

Rapid and Agile Transition to Digital Craftsmen's Private Cloud



Introduction

Duke Education is a close knit collection or 'family' of likeminded nurseries, schools, and colleges in the UK. Recently they were forced into a potentially difficult situation when their hosting provider went out of business, leaving their entire infrastructure and all their students' data at risk.

They urgently needed to find a new hosting solution provider who would be able to help them seamlessly move all their operations into a new environment with no downtime whatsoever or loss of data. This is where Digital Craftsmen was able to step in and help.



Dukes Education seamlessly transitioned to Digital Craftsmen's private cloud, ensuring security, reliability, and uninterrupted operations in a challenging situation.

The Solution

Digital Craftsmen is a leading provider of cloud infrastructure and managed services, and we were able to step in and provide a cost-efficient and secure solution at short notice.

Our team moved quickly, working closely with the IT team to confirm all the specifics around data and infrastructure that needed to be moved. During the discussions, they were able to discern the ambitions the school had for growing its online presence and drive for innovation and gave recommendations for a hosting environment that was scaleable and flexible enough to work around their plans.

Once the plan was agreed upon, within a week, Duke's Education entire dedicated hosting environment had been transitioned to Digital Craftsmen's private cloud. The move was a huge success, with minimal disruption to the daily operations and no loss of data or reputation.

The success of this transition can be attributed to the efficiency and expertise of Digital Craftsmen's commercial team, project management and service delivery teams, and of course their technical teams.

For example the DC commercial team worked closely with Dukes Education IT team to understand their requirements and provide a tailored solution that met their specific needs.

The project management and service delivery teams then executed the plan flawlessly, ensuring that the transition was completed on time and within budget.

The technical teams at Digital Craftsmen were also instrumental in the success of the transition.

Their agility and capability allowed them to quickly provision bespoke infrastructure and ensure that it was fully operational in a very short period of time. Furthermore, their ability to transfer Dukes Education's data safely and securely, with minimal disruption to their operations helped with an easy and smooth transition. Once the agreement was in place, the work was completed within 5 days.

The Result

As a result of this successful transition, Dukes Education is now able to benefit from the many advantages of Digital Craftsmen's private cloud, such as increased security, reliability, scalability, and cost-effectiveness.

The successful transition of Dukes Education's dedicated hosting environment to Digital Craftsmen's private cloud is a testament to our capability and expertise in cloud infrastructure and managed services. The efficiency, professionalism, and technical expertise of the teams made it possible for the collective of schools to continue their operations without interruption, despite a difficult and challenging situation.

Overall, it was an example of Digital Craftsmen's ability to provide fast, reliable, and high-quality solutions, that help clients move forward and focus on their core business needs.

Find out how Digital Craftsmen can help with your hosting or cyber security

Call or Email us on

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contactacraftsman@digitalcraftsmen.com

Alternatively, you can visit us at

www.digitalcraftsmen.com





About Digital Craftsmen

As hosting experts, we provide bespoke hosting and managed services to financial services firms looking to maximise performance and profitability without compromising data security. Since setting up Digital Craftsmen back in 2002, it has been our aim to bring the human touch to a service that is often offered impersonally and entirely online. That means we will go out of our way to become in effect an extension of your own in-house team, providing a service that is flexible, personal and tailored to your exact specification.



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