



CASE STUDY

# A case study for Ealing Council

Ealing Council's Rapid and Agile Transition to Digital Craftsmen's Private Cloud



# Introduction & The Problem

Ealing Council, a local government body in the London Borough of Ealing, was in a difficult situation when their hosting provider went out of business. With their entire infrastructure and data at risk, they urgently needed to find a new hosting solution.

# The Solution

Digital Craftsmen is a leading provider of cloud infrastructure and managed services, and we were able to step in and provide a cost efficient and secure solution at short notice. Within a week the council's dedicated hosting environment had been transitioned to Digital Craftsmen's private cloud. The move was a huge success, with minimal disruption to the council's operations and no loss of data or reputation.



## The Result

The success of this transition can be attributed to the efficiency and expertise of Digital Craftsmen's commercial team, project management and service delivery teams, and of course their technical teams. The commercial team worked closely with Ealing Council to understand their requirements and provide a tailored solution that met their specific needs. The project management and service delivery teams then executed the plan flawlessly, ensuring that the transition was completed on time and within budget.

The technical teams at Digital Craftsmen were also instrumental in the success of the transition. Their agility and capability allowed them to quickly provision bespoke infrastructure and ensure that it was fully operational in a very short period of time. Furthermore, their ability to transfer the council's data safely and securely, with minimal disruption to their operations helped to facilitate an easy and smooth transition. Once the plans were signed off and agreement in place, the work was completed in five days.

As a result of this successful transition, Ealing Council is now able to benefit from the many advantages of Digital Craftsmen's private cloud, such as increased security, reliability, scalability, and cost-effectiveness.

The successful transition of Ealing Council's dedicated hosting environment to Digital Craftsmen's private cloud is a testament to our capability and expertise in cloud infrastructure and managed services. The efficiency, professionalism, and technical expertise of the teams made it possible for the council to continue its operations without interruption, despite a difficult and challenging situation. Overall, it was an example of Digital Craftsmen's ability to provide fast, reliable, and high-quality solutions that help clients move forward and focus on core business needs.

*Working with Ealing Council has been a great example of the work and support we offer clients. We moved all their data and infrastructure into our secure hosting environment in less than a week without missing a heartbeat in their everyday operations. One of the most rewarding parts of my job is to make a difference for clients, which we continue to do for them.*

**Simon Wilcox**, CEO and Founder of Digital Craftsmen

---

Find out more about how Digital Craftsmen can help your business with bespoke hosting and cyber security services

Call or Email us on

**020 3745 7706**

**[contactacraftsman@digitalcraftsmen.com](mailto:contactacraftsman@digitalcraftsmen.com)**

Alternatively, you can visit us at

**[www.digitalcraftsmen.com](http://www.digitalcraftsmen.com)**



## About Digital Craftsmen

As hosting experts, we provide bespoke hosting and managed services to financial services firms looking to maximise performance and profitability without compromising data security. Since setting up Digital Craftsmen back in 2002, it has been our aim to bring the human touch to a service that is often offered impersonally and entirely online. That means we will go out of our way to become in effect an extension of your own in-house team, providing a service that is flexible, personal and tailored to your exact specification.



Digital Craftsmen Limited  
Coppergate House  
10 White's Row, Spitalfields,  
London, E1 7NF

+44 (0)20 3745 7706

[www.digitalcraftsmen.com](http://www.digitalcraftsmen.com)

[contactcraftsman@digitalcraftsmen.com](mailto:contactcraftsman@digitalcraftsmen.com)

**INVESTORS IN PEOPLE**  
We invest in people

