



CASE STUDY

# A case study for South Devon College

IT Infrastructure Migration and Moodle Website Rebuild





***Digital Craftsmen partnered with Tintisha to rebuild South Devon College's Moodle website, aiming to improve user-friendliness and the online learning experience. Using the latest web technologies, they ensured a responsive and accessible design across all devices.***

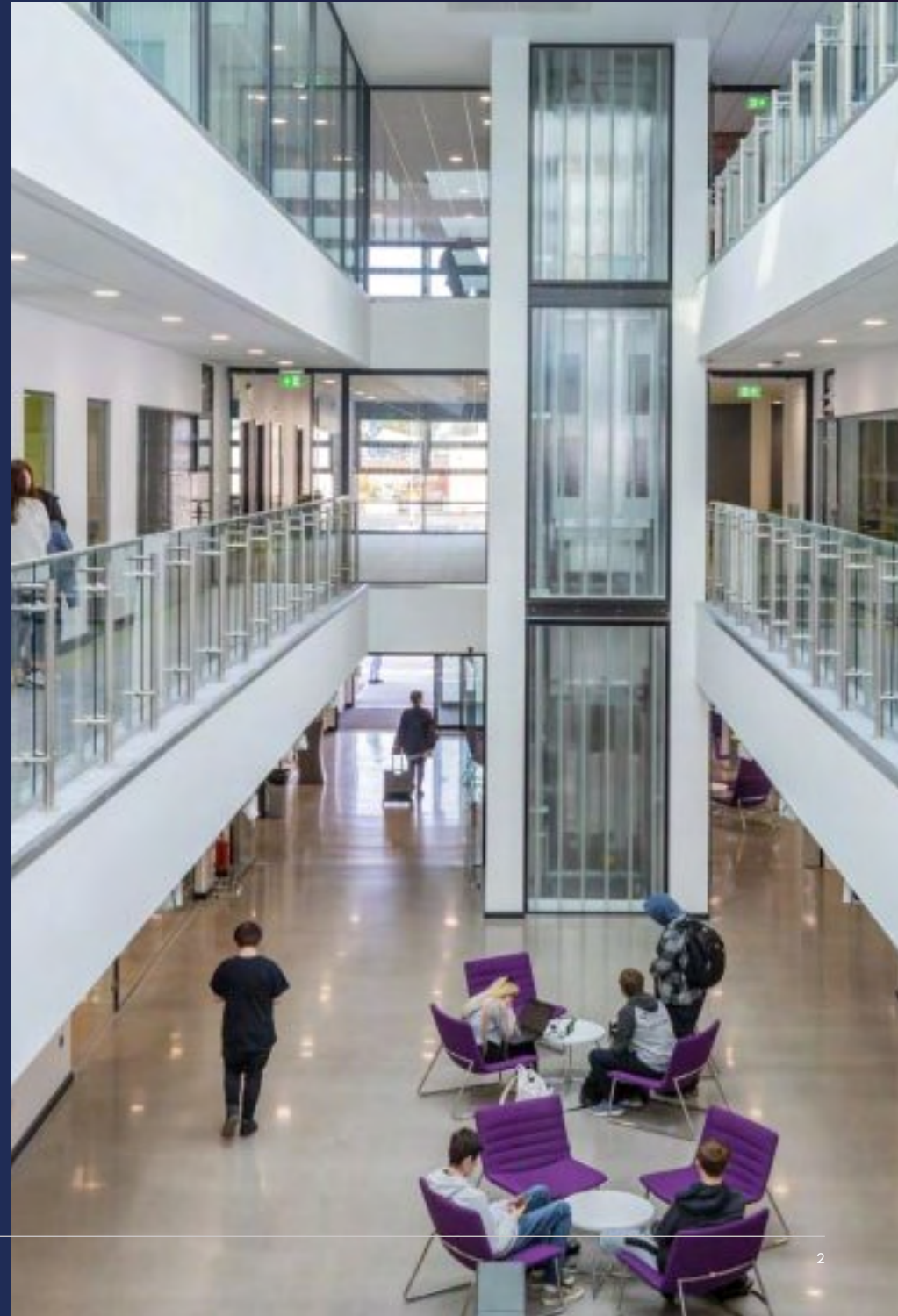
## Introduction

South Devon College, a leading educational institution in the United Kingdom, had been in need of an update to their IT infrastructure for some time. The college were experiencing issues with their existing systems, causing delays and impacting the student experience. In order to address these issues, the college enlisted the help of Tintisha, a Moodle web agency and long-standing Digital Craftsmen partner.

Having worked with Tintisha for a number of years we were able to collectively understand the college's requirements and divide responsibility among the available teams.

# The Problem

Digital Craftsmen's first step in this project was to assess the college's existing systems and identify the areas that needed to be improved. After conducting a thorough analysis, it was agreed on the college would benefit with a move to the Digital Craftsmen Private Cloud, our managed dedicated hosting environment, which would provide them with a more secure and reliable infrastructure. The college also wanted to rebuild their Moodle website, which was outdated and not meeting the needs of their students.



# The Solution

With the goals of the project clearly defined, Digital Craftsmen set to work on migrating South Devon College's systems. The migration was carried out quickly and efficiently, with minimal disruption to the college's operations. The new infrastructure was co-located in London, providing the college with a high-performance and highly secure scalable environment.

Our partner Tintisha was engaged to rebuild the Moodle website. The website was designed to be more user-friendly and provide students with a better online learning experience. It was built using the latest web development technologies, ensuring that it would be responsive and accessible on all devices.

Throughout the project, Digital Craftsmen worked closely with the college's IT team, as well as other partners and stakeholders, to ensure that the project was delivered to the client's specific requirements. The project was completed on time, and the college has been very pleased with the results.

The project demonstrates Digital Craftsmen's ability to work quickly and efficiently within an ITIL SIAM framework, managing multiple partners and stakeholders and delivering to the clients specific requirements. South Devon College now has a modern, reliable and secure IT infrastructure that supports the delivery of their education services, and a new Moodle website that enhances student learning experience.

## The Result

*Meeting the client's needs and budget required innovative thinking and flexibility. Working with DC we jointly delivered a highly robust and responsive Moodle system with 24/7 support. A key aim was to take some of the headaches of system management from the in-house team, so they could focus more on providing a great learner experience*

Our work with SDC  
Digital Craftsmen

*Digital Craftsmen are our 'go-to' partners whenever we need an AWS solution. We and our clients value their extensive and detailed understanding of AWS systems along with their professional and friendly approach. Great systems, that really deliver value for our clients, have to be built on robust and responsive foundations and the DC team are our first choice to deliver that.*

Working with DCL as a partner  
Ian Pritchard, MD Tintisha





## About Digital Craftsmen

As hosting experts, we provide bespoke hosting and managed services to financial services firms looking to maximise performance and profitability without compromising data security. Since setting up Digital Craftsmen back in 2002, it has been our aim to bring the human touch to a service that is often offered impersonally and entirely online. That means we will go out of our way to become in effect an extension of your own in-house team, providing a service that is flexible, personal and tailored to your exact specification.



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